



smaXtec develops and distributes a unique health system for dairy cows that revolutionizes the global agritech sector!

We are now expanding our Customer Success team in the following area:

INTERNATIONAL CUSTOMER SUCCESS SPECIALIST

[HQ GRAZ OR REMOTE | FULL TIME | ALL GENDERS | START ASAP]

YOUR ROLE

- Professional support and assistance for our international customers, colleagues, and sales partners, provided via phone and, when necessary, on-site.
- Regular and proactive communication with local teams to ensure seamless knowledge transfer.
- Build strong relationships as a trusted strategic partner, ensuring our products and services consistently deliver exceptional value.
- Onboarding and training of new customers new team members.
- Collaborate closely with various departments to ensure a smooth workflow in your area.

WHAT YOU BRING

- You are a passionate about cows and the dairy industry and you have relevant professional experience.
- Positive with a can-do mindset in combination with the ability to find solutions even in challenging situations.
- Strong communication skills and decisiveness, fluency in English, and additional languages are a plus.
- Willingness to travel from time to time and you thrive working in a multinational environment. (20 - 30 %).

OUR OFFER

- For this role we offer a monthly salary of at least EUR 2.900,00 gross for 38,5 hours. A higher salary can be agreed based on your experience and qualifications.
- Agile collaboration in combination with the dynamics & freedom of an international Scale Up
- Free drinks, subsidy for the annual "Öffi" ticket, food subsidy, "Firmenradl", company fitness cards, team events, as well as an amazing & modern office in the Data House at the Inffeld Campus.
- Comprehensive onboarding, training, and development opportunities to help you excel and grow both personally and professionally.

Ready to bring your passion for customer success and the dairy industry to a company that values innovation and teamwork? **Apply now and help us take our support and training efforts to the next level!**



<https://www.smaXtec.com>

